

Received & Inspected
OCT 9 0 2013

FCC Mail Room

October 4, 2013

Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

Re: In the Matter of Connect America Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High-Cost Universal Service Support, Developing a Unified Intercarrier Compensation Regime, Federal-State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform — Mobility Fund, WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208

Dear Ms. Dortch:

On behalf of Clarks Telecommunications Company, please find enclosed one copy of FCC Form 481, containing Confidential Financial Information and two copies of Clarks Telecommunications Company's FCC Form 481, containing Confidential Financial Information in redacted form.

Please do not hesitate to contact me at (402) 632-4204 if you have any questions regarding this submission.

Respectfully submitted,

Emory Graffis

General Manager

**Clarks Telecommunications Company** 

No. of Copies rec'd 1 + List ABCDE



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Ms. Marlene H. Dortch Secretary Federal Communications Commission 445 12th Street, S.W. Washington, DC 20554

Re:

In the Matter of Connect America Fund, A National Broadband Plan for Our Future, Establishing Just and Reasonable Rates for Local Exchange Carriers, High-Cost Universal Service Support, Developing a Unified Intercarrier Compensation Regime, Federal-State Joint Board on Universal Service, Lifeline and Link-Up, Universal Service Reform – Mobility Fund, WC Docket Nos. 10-90, 07-135, 05-337, 03-109, CC Docket Nos. 01-92, 96-45, GN Docket No. 09-51, WT Docket No. 10-208

Dear Ms. Dortch:

On behalf of Clarks Telecommunications Company, please find enclosed two copies of Clarks Telecommunications Company's FCC Form 481, along with the redacted versions of the Confidential Financial Information.

One copy of the FCC Form 481, containing Confidential Financial Information is being filed under separate cover.

Please do not hesitate to contact me at (402) 632-4204 if you have any questions regarding this submission.

Respectfully submitted,

Emory Graffis
General Manager

**Clarks Telecommunications Company** 

Page 1

	m 481 - Carrier Annual Reporting	FCC For the first Community Communit	ontrol No. 3060-0986/OMB Control No. 3060-0819
<010>	Study Area Code	371531	
<015>	Study Area Name	CLARKS TELECOM CO.	
<020>	Program Year	2014	
<030>	Contact Name: Person USAC should contact with questions about this data	Alyssa Arens	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	402-632-4204	
<039>	Contact Email Address: Email of the person identified in data line <030>	aarens@nntc.net	
ANNU <i>I</i>	IL REPORTING FOR ALL CARRIERS		54:313 54:422 Completion Completion Required Required
<100>	Service Quality Improvement Reporting	(complete attached worksheet)	(check box when complete)
<200> <210>	Outage Reporting (voice)	(complete attached worksheet) no outages to report	<b>√</b>
<310>	Unfulfilled Service Requests (voice)  Detail on Attempts (voice)  Unfulfilled Service Requests (broadband)  Detail on Attempts (broadband)	0 (attach descriptive document) 0 (attach descriptive document)	✓
<400> <410> <420> <430> <440> <450>	Number of Complaints per 1,000 customers (voice) Fixed Mobile  Number of Complaints per 1,000 customers (broad Fixed Mobile  0.0 0.0 0.0		✓ <b>/</b>
<900> <1000> <1010> <1100> <1110>	Service Quality Standards & Consumer Protection (371531ne510) Functionality in Emergency Situations (371531ne610) Company Price Offerings (voice) Company Price Offerings (broadband) Operating Companies and Affiliates Tribal Land Offerings (Y/N)? Voice Services Rate Comparability  Terrestrial Backhaul (Y/N)?  Terms and Condition for Lifeline Customers	Rules Compliance  (check to indicate certification)  (attached descriptive document)  (check to indicate certification)  (attached descriptive document)  (complete attached worksheet)  (complete attached worksheet)  (complete attached worksheet)  (if yes, complete attached worksheet)  (check to indicate certification)  (attach descriptive document)  (if not, check to indicate certification)  (complete attached worksheet)  (complete attached worksheet)	
<2000> <2005>	Price Cap Carriers, Proceed to <u>Price Cap Additiona</u> Including Rate-of-Return Carriers affiliated with Pri	ce Cap Local Exchange Carriers (check to indicate certification) (complete attached worksheet)	
<3000> <3005>	Rate of Return Carriers, Proceed to <u>ROR Additional</u>	Il Documentation Worksheet (check to indicate certification) (complete attached worksheet)	✓ <b>/ / / / / / / / / /</b>

	ervice Quality Improvement Reporting illection Form			i k		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	371531				
<015>	Study Area Name	CLARKS TELECOM CO	١.			
<020>	Program Year	2014		<del> </del>		
<030>	Contact Name - Person USAC should contact regarding this data	Alyssa Are	ns			
<035>	Contact Telephone Number - Number of person identified in data lin	ne <030> 402-632-4	4204			
<039>	Contact Email Address - Email Address of person identified in data li	ne <030> aarens@r	nntc.net			
<110>	Has your company received its ETC certification from the FCC?		(yes / no )	00	)	
<111>	If your answer to Line <110> is yes, do you have an existing §54.202 year plan" filed with the FCC?	(a) "5	(yes / no )	$\circ$	<u> </u>	
<112>	If your answer to Line <111> is yes, then you are required to file a preport, on line <112> delineating the status of your company's existi 54.202(a) "5 year plan" on file with the FCC, as it relates to your provoice telephony service.  Attach Five-Year Service Quality Improvement Plan or, in subsequent your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1 CETC which only receives frozen support, your progress report is only required to address voice telephony service.	ng § vision of : years, ). If your company	is a			
	Please check these boxes below to confirm that the attached PDF, o 112, contains a progress report on its five-year service quality improplan pursuant to § 54.202(a). The information shall be submitted at center level or census block as appropriate.	vement		Name of A	Attached Doc	cument (.pdf)
<113>	Maps detailing progress towards meeting plan targets					
<114>	Report how much universal service (USF) support was received					
<115>	How (USF) was used to improve service quality					
<116>	How (USF)was used to improve service coverage					
<117>	How (USF) was used to improve service capacity					
<118>	Provide an explanation of network improvement targets not met in the prior calendar year.					
					<u></u>	

(200) Service Outage Reporting (Voice) Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
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<010>	Study Area Code	371531			
<015>	Study Area Name	CLARKS TELECOM CO.			
<020>	Program Year	2014			
<030>	Contact Name - Person USAC should contact regarding this data	Alyssa Arens			
<035>	Contact Telephone Number - Number of person identified in data line <030> 402-632-4204				
<039>	Contact Email Address - Email Address of person identified in data line <030> aarens@nntc.net				

<220>

_	<a></a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h></h>
Γ	NORS								1	Did This Outage		
	Reference		Outage Start		Outage End	Number of		911 Facilities	Service Outage	Affect Multiple		
	Number	Date	Time	Date	Time	Customers Affected	Total Number of	Affected	Description (Check	Study Areas	Service Outage	Preventative
L							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
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	ce Offerings Including Voice Rate Data lection Form		FCC Form 481
<010>	Study Area Code	371531	
<015>	Study Area Name	CLARKS TELECOM CO.	
<020>	Program Year	2014	
<030>	Contact Name - Person USAC should contact regarding this data	Alyssa Arens	
<035>	Contact Telephone Number - Number of person identified in data line <030>	402-632-4204	
<039>	Contact Email Address - Email Address of person identified in data line <030>	aarens@nntc.net	
<701>	Residential Local Service Charge Effective Date 1/1/2013		
<702>	Single State-wide Residential Local Service Charge		

<703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>		-14. <b>cb3x</b> -2 20.89	<b4></b4>		(p)
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local Service Rate	State Subscriber Line Charge	State Universal Service See	Mandatory Extended Area Service Charge	Total per line Rates and Fees
ŀ	State	Exchange (ILEC)	SAC (CETC)	Kate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Kates and Fees
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<010>	Study Area Code	371531				
<015>	Study Area Name	CLARKS TELECOM CO.				
<020>	Program Year	2014				
<030>	Contact Name - Person USAC should contact regarding this data	Alyssa Arens				
<035>	> Contact Telephone Number - Number of person identified in data line <030> 402-632-4204					
<039>	Contact Email Address - Email Address of person identified in data line <030> aarens@nntc.net					

<711>	<a1></a1>	<a2> □□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□□</a2>	ФФ	<b2></b2>	. 0	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached ( <i>selec</i> t )
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	erating Companies ection Form			FCC Form 481  OMB Control No. 3060-0986/OMB Control No. 3060-0819  July 2013
<010>	Study Area Code		371531	
<015>	Study Area Name		CLARKS TELECOM CO.	
<020>	Program Year		2014	
<030>	Contact Name - Person U	JSAC should contact regarding this data	Alyssa Arens	
<035>	Contact Telephone Num	ber - Number of person identified in data line <0	30> 402-632-4204	
<039>	Contact Email Address -	Email Address of person identified in data line <0	)30> aarens@nntc.net	
<810>	Reporting Carrier	Clarks Telecommunications Company		
<811>	Holding Company			
<812>	Operating Company	Clarks Telecom		

<813>	<a1></a1>	.94.	<a2></a2>	ca3>
	Affiliates		SAC	<b>Doing Business As Company or Brand Designation</b>
		See atta	ached works	heet
<del></del>				
<del> </del>				
<u></u>				

nni Tell	al Lands Reporting	FCC Form 481
	ection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
ata CON	Ecubir Form	July 2013
		1017 4015 A
<010>	Study Area Code	371531
<015>	Study Area Name	CLARKS TELECOM CO.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alyssa Arens
<035>	Contact Telephone Number - Number of person identified in data line	
<039>	Contact Email Address - Email Address of person identified in data lin	e < 030> aarens@nntc.net
<910>	Tribal Land(s) on which ETC Serves	
<920>	Tribal Government Engagement Obligation	
1320	That Government Engagement Obligation	Name of Attached Document (.pdf)
	- 11 11 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	, and the second
	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached	
	PDF, on line 920, demonstrates coordination with the Tribal	
	government pursuant to § 54.313(a)(9) includes:	
	government pursuant to § 34.313(a)(3) includes.	
		Select
		(Yes,No,
		NA)
<921>	Needs assessment and deployment planning with a focus on Tribal	
.022	community anchor institutions;	
<922>	Feasibility and sustainability planning;	
<923>	Marketing services in a culturally sensitive manner;	<del></del>
<924>	Compliance with Rights of way processes	<u> </u>
<925>	Compliance with Land Use permitting requirements	
<926>	Compliance with Facilities Siting rules	
<927>	Compliance with Environmental Review processes	
<928>	Compliance with Cultural Preservation review processes	
	Compliance with Tribal Business and Licensing requirements.	

	o Terrestrial Backhaul Reporting ection Form	PCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	371531
<015>	Study Area Name	CLARKS TELECOM CO.
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alyssa Arens
<035>	Contact Telephone Number - Number of person identified in data line <030>	402-632-4204
<039>	Contact Email Address - Email Address of person identified in data line <030>	aarens@nntc.net
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

10/04/2013 Page 8

Lifeline	erms and Condition for Lifeline Customers ection Form			FCC Form 481 OMB Control No. 3060-0986/ July 2013	OMB Control No. 3060-0819
	outon to the		2 1,445 (Fig. 1974).	,	
<010>	Study Area Code		371531		
<015>	Study Area Name		CLARKS TELECOM CO.		
<020>	Program Year		2014		
<030>	Contact Name - Person USAC should contact regarding this data		Alyssa Arens		
<035>	Contact Telephone Number - Number of person identified in data li	ne <030>	402-632-4204		
<039>	Contact Email Address - Email Address of person identified in data I	ine <030>	aarens@nntc.net		
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans	_	371531ne1210		
		,	value of attached document (.pur)		
<1220>	Link to Public Website	HTTP			
	"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:				
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	<b>✓</b>			
<1222>	Details on the number of minutes provided as part of the plan,	<b>V</b>			
<1223>	Additional charges for toll calls, and rates for each such plan.	<b>V</b>			

(2000) Price	e Cap Carrier Additional Documentation	The contract of the contract o	
	e cap carrier Auditional Documentation		FCC Form 481
Data Collec	ction Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819
Includina Ri	ate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		July 2013
<010> 5	Study Area Code 3715:	1	
	study Area code	S TELECOM CO.	
	Program Year 2014	S IBBCOFF CO.	
		a Arens	
		22-632-4204	**************************************
<039>	Contact Email Address - Email Address of person identified in data line <030>	arens@nntc.net	
CHECK the	boxes below to note compliance as a recipient of Incremental Connect America	Phase I support fragen High Cost support High Cost support to offset a	scress charge reductions, and Connect America Phase II
CHECK the	•	he information reported on this form and in the documents attached by	
	oupport as see to this in as at it is satisfied by	inc morning to make the state of the state o	
1	Incremental Connect America Phase I reporting		
<2010>	2nd Year Certification (47 CFR § 54.313(b)(1))		
<2011>	3rd Year Certification {47 CFR § 54.313(b)(2)}		
	Price Cap Carrier Receiving Frozen Support Certification (47 CFR § 54.312(a))		
<2012>	2013 Frozen Support Certification		
<2012>	2014 Frozen Support Certification		<b>  </b>
<2013>	2015 Frozen Support Certification		<del></del>
<2014>	2016 and future Frozen Support Certification		
<2015>	2016 and future Frozen Support Certification		L
F	Price Cap Carrier Connect America ICC Support (47 CFR § 54.313(d))		
<2016>	Certification Support Used to Build Broadband		
	Connect America Phase II Reporting (47 CFR § 54.313(e))		
<2017>	3rd year Broadband Service Certification		<u> </u>
<2017>	5th year Broadband Service Certification		<b> </b>
<2019>	Interim Progress Certification		
<2019>	Please check the box to confirm that the attached PDF, on line 2021,		
\2020>		iona	
	contains the required information pursuant to § 54.313 (e)(3)(ii), as a recip		
	of CAF Phase II support shall provide the number, names, and addresses o		
	community anchor institutions to which began providing access to broadb	and	
	service in the preceding calendar year.	Name of Attached Dogument Listing Doguized Information	
	Interim Progress Community Anchor Institutions	Name of Attached Document Listing Required Information	
<2021>			

(3000) Ri	ste Of Return Carrier Additional Documentation		FCC Form 481
Data Coll	ection Form		OMB Control No. 3050-0985/OMB Control No. 3050-0819
			July 2013
- <010>	Study Area Code 371531		
<015>	Study Area Name CLARKS TEI	JECOM CO.	
<020> <030>	Program Year 2014  Contact Name - Person USAC should contact regarding this data Alys	sa Arens	
<035>		402-632-4204	
<039>		aarens@nntc.net	
CHECK t	he boxes below to note compliance on its five year service quality plan (pursuan	t to 47 (FR § 54 202(a)) and, for privately held carriers, ensuring	
		e information reported on this form and in the documents attach	
	Brancas Bonont on F. Vone Blon		
(2040)	Progress Report on 5 Year Plan		
(3010)	Milestone Certification (47 CFR § 54.313(f)(1)(i))  Please check this box to confirm that the attached PDF, on line 3012,	Name of Attached Document Listing Required Information	
	contains the required information pursuant to § 54.313 (f)(1)(ii), as a		<del></del>
(3011)	recipient of CAF Phase II support shall provide the number, names, and		
	addresses of community anchor institutions to which began providing		
	access to broadband service in the preceding calendar year,		
	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))	Name of Attached Document Listing Required Information	
	Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))		(Yes/No)
(3014)	If yes, does your company file the RUS annual report Please check these boxes to confirm that the attached PDF, on line 3017,		(Yes/No)
	contains the required information pursuant to § 54.313(f)(2) compliance		
	requires: Electronic copy of their annual RUS reports (Operating Report for		
(3015)	Telecommunications Borrowers)		(LY)
(3016)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3017)	If the response is yes on line 3014, attach your company's RUS annual		371531ne3017
	report and all required documentation	Name of Attached Document Listing Required Information	
(3018)	If the response is no on line 3014, is your company audited?		(Yes/No)
	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2), contains		
	:		
(3019)	Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications		
(2020)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3020)			
(3021)	Management letter issued by the independent certified public accountant that performed the company's financial audit.		
	If the response is no on line 3018, please check the boxes below		
	to confirm your submission, on line 3026 pursuant to § 54.313(f)(2),		
	contains:		
	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a		
(3022)	format comparable to RUS Operating Report for Telecommunications		
	Borrowers, Underlying information subjected to a review by an independent certified		
(3023)	public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	PDF of Balance Sheet, Income Statement and Statement of Cash Flows		
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

	ion - Reporting Carri ection Form	er FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	371531
<015>	Study Area Name	CLARKS TELECOM CO.
<020>	Program Year	2014
<030>	Contact Name - Perso	on USAC should contact regarding this data Alyssa Arens
<035>	Contact Telephone N	umber - Number of person identified in data line <030> 402-632-4204
<039>	Contact Email Addres	s - Email Address of person identified in data line <030> aarens@nntc.net

# TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

l certify that I am an officer of the reporting carrier; my responsibiliti recipients; and, to the best of my knowledge, the information report	es include ensuring the accuracy of the annual reporting requirements for universal service suppor ed on this form and in any attachments is accurate.
Name of Reporting Carrier: CLARKS TELECOM CO.	
Signature of Authorized Officer: CERTIFIED ONLINE	Date 10/04/2013
Printed name of Authorized Officer: David Armstrong	
Title or position of Authorized Officer: President	
Telephone number of Authorized Officer: 402-632-4204	
Study Area Code of Reporting Carrier: 371531	Filing Due Date for this form: 10/15/2013

800333300000000000000000000000000000000	ion - Agent / Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	371531
<015>	Study Area Name	CLARKS TELECOM CO.
<020>	Program Year	2014
<030>	Contact Name - Person L	JSAC should contact regarding this data Alyssa Axens
<035>	Contact Telephone Num	ber - Number of person identified in data line <030> 402-632-4204
<039>	Contact Email Address - I	Email Address of person identified in data line <030> aarens@nntc.net

#### TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; my agent; and, to the best of my knowledge, the reports and	is authorized to submit the information reported on behalf of the reporting carri- nsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized ovided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:

# TO BE COMPLETED BY THE AUTHORIZED AGENT:

i, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.			
Date:			
ate for this form:			

Attachments

(800) Operating Companies  Data Collection Form			FCC Form 481 OM8 Control No. 3060-0986	ONE Constitution of the
Data Conection Form		5.00 E. S.	July 2013	OMB COMIO NO. 3000-0819

<010>	Study Area Code	371531
<015>	Study Area Name	CLARKS TELECOM CO.
<020>	Program Year	2014
<030>	Contact Name - Person U	SAC should contact regarding this data Alyssa Arens
<035>	Contact Telephone Numb	er - Number of person identified in data line <030> 402-632-4204
<039>	Contact Email Address - E	mail Address of person identified in data line <030> aarens@nntc.net
<810>	Reporting Carrier	Clarks Telecommunications Company
<811>	Holding Company	
<812>	Operating Company	Clarks Telecom

813>	<82>	<b>3</b>
Affiliates	SAC	Doing Business As Company or Brand Designation
Northeast Nebraska Telephone Company	371576	
	<del>-   -  </del>	
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#### Clarks Telecommunications Company

# Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

#### Service Quality Standards

Clarks Telecommunications Company:

- Provides voice grade access to the public switched network.
- Provides flat rated local exchange service with no additional charge to end users.
- Provides access to the emergency services provided by local government or other public safety organizations, such as 911 and enhanced 911.
- Provides toll blocking and toll limitation services.
- Advertises the availability of its services and the charges using media of general distribution and on its website.
- Maintains a business office providing customers with access to a customer service representative either in person or via a local telephone call or toll-free telephone number during normal business hours.
- Directs after hour calls to the Company's help desk.
- Directs trouble reports to the on-call technician.
- Tracks all service orders to ensure they are completed in a timely manner.
- Measures its service connection and service interruption performance on a regular basis.
- Trains employees to:
  - o Answer all incoming calls promptly.
  - Respond to all inquiries for information promptly and courteously.
  - Investigate thoroughly all customer complaints and handle appropriately according to the Company's guidelines for resolution of customer complaints.
  - Be knowledgeable about products and service offerings so they can assist the customer with selecting the best service option.
- Has a process for periodic inspection, testing and preventive maintenance of its equipment to permit the rendering of safe, adequate and continuous service at all times.

#### Consumer Protection Rules

Clarks Telecommunications Company has established operating procedures designed to facilitate compliance with applicable consumer protection rules which include compliance with the Customer Proprietary Network Information (CPNI) rules. The operating procedures include:

- Appointment of a compliance officer.
- A manual detailing the specific procedures for protecting consumer information.
- Employee training on an annual basis.
- A disciplinary process for improper use of consumer information.

### **Clarks Telecommunications Company**

Ability to Remain Functional in Emergency Situations

- 1. Clarks Telecommunications Company has been providing high quality service in Nebraska since 1958. This includes operating in adverse conditions including blizzards, ice storms, thunderstorms, tornadoes and during prolonged power outages. Clarks Telecommunications Company's management team, plant supervisors, plant technicians and customer service representatives have the training, experience and equipment necessary to respond to, manage and operate in emergency situations.
- 2. Clarks Telecommunications Company follows applicable Rural Utilities Service (RUS) Telecommunications program practices and guidelines including the Telecommunications Engineering and Construction Manual (TE&CM) and other industry standards available to small telecommunications carriers. Clarks Telecommunications Company also meets the requirements of the Nebraska Public Service Commission (NPSC) as applied to local exchange service.

### 3. Back-Up Power

#### 3.1. Central Office

- 3.1.1. Clarks Telecommunications Company maintains storage batteries in each central office designed to provide a minimum reserve capacity consistent with RUS TE&CM 1751E-302, Power Requirements for Digital Central Office Equipment. 1751E-302 paragraph 2.3.4 recommends a minimum reserve capacity of 8 hours, or 3 hours if the central office is equipped with an emergency standby generator. This is consistent with Title 291, NPSC Telecommunications Rules and Regulations, Chapter 5, paragraph 002.05 Emergency Operations and Power.
- 3.1.2. Clarks Telecommunications Company maintains a dedicated standby generator fueled with natural gas, propane or diesel fuel at each central office location. The standby unit is equipped with an automatic transfer switch so that in the event of an interruption of the commercial electric power lasting more than a few minutes, the standby generator starts automatically and provides electrical power to the central office equipment, air conditioning and building lighting. The automatic transfer switch also exercises the standby unit periodically and an alarm indication is sent if the standby generator does not start so that telecommunications personnel can perform proactive maintenance.

# Clarks Telecommunications Company Ability to Remain Functional in Emergency Situations

# 3.2. Remote Equipment Cabinets

3.2.1. Where electronic equipment in cabinets located remotely from the central office, is used to provide service, the cabinets are equipped with batteries designed to operate for a minimum of eight hours without commercial electrical power. In addition, Clarks Telecommunications Company maintains portable AC standby generators for use in the event of prolonged commercial power interruptions and the cabinets are equipped with external receptacles to facilitate connection to portable generators.

# 3.3. Optical Network Terminations (ONT's)

3.3.1. Where Fiber-to-the-Premises (FTTP) technology has been deployed the ONT's are powered by micro-uninterruptable power supplies (UPS) located on the customer premises and powered from the customer's commercial electrical power. The UPS batteries are specified for a minimum of eight hours of reserve capacity. The FTTP electronics system monitors the ONT's and notifies Clarks Telecommunications Company's maintenance personnel when any ONT's batteries are no longer capable of holding the charge required for the designed battery reserve capacity so that Clarks Telecommunications Company can work with the customer to replace the UPS batteries. Clarks Telecommunications Company also maintains a cache of UPS's for routine and emergency replacement.

# 4. Rerouting Traffic around Damaged Facilities

- 4.1. In the event of damage to cable facilities owned by Clarks Telecommunications Company, our maintenance personnel would restore service using emergency splice kits kept on hand for these types of service disruptions. If the damaged facilities are not owned by Clarks Telecommunications Company we would work with the carrier directly affected to identify the source of disruption and the estimated amount of time before service is restored.
- 4.2. For those Clarks Telecommunications Company central office locations which have diverse cable routes or are part of a fiber optic ring, critical circuits such as 911 trunks and SS7 A-links are assigned to diverse routes to the extent that this can be coordinated with the connecting carrier(s). Every effort is made to assign

# **Clarks Telecommunications Company**

Ability to Remain Functional in Emergency Situations

critical circuits over diverse facilities where available so that a single outage does not isolate customers from critical services.

4.3. In the event of an extended outage, contact would be made with another service provider which has a separate, physical cable connection with Clarks Telecommunications Company to provision temporary alternate routes supporting originating and terminating toll calls. Emphasis would first be placed on establishing connections to nearby PSAP, law-enforcement and emergency services.

# 5. Managing Traffic Spikes

- 5.1. Clarks Telecommunications Company Company meets Title 291, NPSC Telecommunications Rules and Regulations, Chapter 5, paragraph 002.12 <u>Dial Service Objectives</u> for sufficient central office capacity and equipment during the "... average busy hour-busy season..."
- 5.2. Clarks Telecommunications Company follows applicable RUS practices 522 and 322 when specifying, administrating, and assigning facilities within its control (as opposed to facilities ordered by connecting interexchange carriers).
- 5.3. Clarks Telecommunications Company uses a Metaswitch soft switch platform. A geo-diverse switching architecture is used whereby redundant Media Gateway Controllers are located in separate physical locations. If a Media Gateway Controller goes out of service at one location, the other Media Gateway Controller continues to support all subtending trunks and access lines at all locations served by the Media Gateway Controller(s).
- 5.4. The Metaswitch will provide performance up to 250,000 Busy Hour Call Attempts (BHCA) of which we are currently operating at 11,741 BHCA. The backplane is non-blocking and will allow 24 DS-0's of traffic to be passed per DS-1 port. When traffic volumes greatly exceed specified criteria and additional capacity of the switch or connecting facilities, the Metaswitch continues to process calls but with potentially longer waiting times for dial tone, higher post-dialing delays and a higher probability of callers receiving all trunks busy indications (fast busy) and having to redial calls. Depending on the magnitude and duration of extreme peak demand, Clarks Telecommunications Company would examine alternatives such as provisioning additional facilities and work with connecting carriers to expedite additional capacity.

#### **Clarks Telecommunications Company**

# Nebraska Telephone Assistance Program Terms and Conditions

#### Nebraska Telephone Assistance Program

The Nebraska Telephone Assistance Program (NTAP) is available for qualifying customers of Clarks Telecommunications Company. NTAP assistance reduces the cost of basic, monthly local telephone service. Eligible consumers can receive up to \$12.75 per month in discounts. In addition, the Federal Universal Service Charge is not assessed to consumers participating in NTAP. Toll Blocking prevents the placement of all long distance calls for which a subscriber would be charged. Toll blocking is available to eligible consumers at no cost. Also, by choosing this option, consumers are usually not charged a deposit.

NTAP is administered by the Nebraska Public Service Commission.

#### **NTAP Eligibility Information**

#### **Program Based Eligibility**

To qualify for NTAP, subscribers must either have an income that is at or below 135% of the Federal Poverty Guidelines, or the subscriber, one or more of the subscriber's dependents, or the subscriber's household must receive benefits from one of the following assistance programs:

- Low-Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (Section 8)
- Medicaid
- Children's Health Insurance Program/Kids Connection (SAM, MAC or EMAC)
- Supplemental Nutrition Assistance Program (SNAP); (formerly the Food Stamps Program)
- Supplemental Security Income (SSI)
- Temporary Assistance for Needy Families (TANF)
- National School Lunch Program Free Lunch program
- State assistance programs (if applicable)

To receive an NTAP application, contact your local *Health and Human Services* agency caseworker or the *Nebraska Public Service Commission*, 1200 N Street, Suite 300, PO Box 94927, Lincoln, NE 68508-4927, Phone: 402-471-3101, Toll Free: 1-800-526-0017 or <a href="https://ntap.gisworkshop.com/">https://ntap.gisworkshop.com/</a>

NTAP applicants must present documentation demonstrating eligibility either through participation in one of the qualifying federal assistance programs or through income-based means.

Acceptable documentation of program-based eligibility includes: current or prior year's statement of benefits from a qualifying state, federal or Tribal program; notice letter of participation in a qualifying state, federal or Tribal program; program participation documents; or another official document evidencing the consumer's participation in a qualifying state, federal or Tribal program.

#### **Income Based Eligibility**

In addition, consumers are eligible for NTAP if their household income is at or below 135% of the federal poverty guidelines.

2013 Federal Poverty Guidelines – 135%

Household Size	48 Contiguous States and D.C.	Alaska	Hawaii
1	\$15,512	\$19,373	\$17,861
2	\$20,939	\$26,163	\$24,098
3	\$26,366	\$32,954	\$30,335
4	\$31,793	\$39,744	\$36,572
5	\$37,220	\$46,535	\$42,809
6	\$42,647	\$53,325	\$49,046
7	\$48,074	\$60,116	\$55,283
8	\$53,501	\$66,906	\$61,520
For each additional person, add	\$5,427	\$6,791	\$6,237

Acceptable documentation of income eligibility includes: prior year's state, federal or Tribal tax return; current income statement from an employer or paycheck stub; social security statement of benefits; Veterans Administration statement of benefits; retirement/pension statement of benefits; unemployment/workmen's compensation statement of benefits; federal or Tribal notice of letter participating in General Assistance; or a divorce decree or child support award or other official document containing income information.

#### **Tribal Eligibility**

A subscriber who lives on Tribal lands and is an eligible resident of Tribal lands is eligible for Tribal Lifeline service or Tribal Link Up if the subscriber, one or more of the subscriber's dependents, or the subscriber's household participates in any of the above-listed qualifying assistance programs or one of the following Tribal-specific federal assistance programs: Bureau of Indian Affairs General Assistance; Tribally Administered Temporary Assistance for Needy Families; Head Start (if income eligibility criteria are met); or the Food Distribution Program on Indian Reservations (FDPIR). Tribal subscribers may also qualify if the household income is at or below 135% of the Federal Poverty Guidelines.

Tribal subscribers should contact Clarks Telecommunications Company for additional information on Tribal Lifeline and Tribal Link Up.

#### Numbers of Minutes-of-Use Provided as Part of NTAP Program Service

Clarks Telecommunications Company's Voice NTAP service includes unlimited local minutes-ofuse within the toll-free calling area. Clarks Telecommunication Company's Voice NTAP Plan does not include any free minutes-of-use for toll. Toll is billed at the standard toll rate depending on which interexchange carrier the consumer subscribes to for toll service. As part of the NTAP service, Toll blocking is available to eligible consumers at no cost.

#### **Rates**

Subscribers may receive the NTAP credit on any type or grade of local service, including bundled services that are normally offered by Clarks Telecommunications Company. Advertised rates do not include any applicable taxes or surcharges.

#### Recertification of NTAP Eligibility

NTAP recipients are required to recertify their eligibility annually. Failure to properly recertify a recipient's continued eligibility for NTAP will result in termination of the NTAP recipient's monthly NTAP discount and de-enrollment from NTAP.

### **Additional NTAP Program Information**

NTAP is limited to one benefit per household, consisting of either wireline or wireless service. A household is defined as an individual or group of individuals who live together at the same address and share income and expenses. NTAP is a government benefit program, and consumers who willfully make false statements in order to obtain the benefit can be punished by fine or imprisonment or can be barred from the program.

eccording to the Raperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid MB control number for this information collection is control number for this information collection is 0572-0031. The time required to complete this information collection is estimated to average 4 hours per response, including the time for reviewing instructions, sarching cristing data sources, subtained and maintaining the data number for this information.

. USDA-RUS		. 1	This data will be used by RUS to review your financial situation. Your and, subject to federal laws and regulations regarding confidential inj				
•			ana, suoject to jeaerat taws and regulations regarding confidential by BORROWER NAME	отпанон, жи ве песией аз сопушения.			
OPERATING RED	UBI EUB		•	•			
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS			Clarks Telecommunications Co.	•			
•			(Prepared with Audited Data)				
ISTRUCTIONS-Submit report to RUS within 30 days after close of the period, or detailed instructions, see RUS Bulletin 1744-2. Report in whole dollars only.				ORROWER DESIGNATION NE0532			
· · · · · · · · · · · · · · · · · · ·	eport in whole actions		RTIFICATION				
to the best of our knowledge and belief. ALL INSURANCE REQUIRED BY 7 RENEWALS HAVE BEEN OBTAINS	CFR PART 1788, ED FOR ALL POL	ance with the according to the control of the contr	nunts and other records of the system and reflect the state , RUS, WAS IN FORCE DURING THE REPORTIN . PURSUANT TO PART 1788 OF 7CFR CHAPTER X	G PERIOD AND			
DOMING THE TERMO	DCOVERCEDBI		of the following)	*			
All of the obligations under the RUS loan doc have been fulfilled in all material respects.	uments		There has been a default in the fulfilkment of the oblig- under the RUS loan documents. Said default(s) is/are specifically described in the Telecom Operating Repo	r			
David Armstrong		3/30/2013		•			
·	_	DATE		•			
		PART A	L BALANCE SHEET				
	BALANCE	BALANCE		BALANCE BALANCE			
ASSETS	PRIOR YEAR	END OF PERIOD	LIABILITIES AND STOCKHOLDERS' EQUITY	PRIOR YEAR END OF PERIOR			
URRENT ASSETS			CURRENT LIABILITIES				
. Cash and Equivalents	•		25. Accounts Payable				
2. Cash-RUS Construction Fund			26. Notes Payable	•			
3. Affiliates:			27. Advance Billings and Payments				
a. Telecom, Accounts Receivable	-	•	28. Customer Deposits				
b. Other Accounts Receivable	-	•	29. Current Mat. L/T Debt				
c. Notes Receivable			30. Current Mat. L/T Debt-Rur. Dev.				
1. Non-Affiliates:			31. Current Mat-Capital Leases	•			
a. Telecom, Accounts Receivable	_		32. Income Taxes Accrued				
b. Other Accounts Receivable			33. Other Taxes Accrued				
c. Notes Receivable			64. Other Current Liabilities				
5. Interest and Dividends Receivable			35. Total Current Liabilities (25 thru 34)				
Material-Regulated			LONG-TERM DEBT				
7. Material-Nonregulated	9		36. Funded Debt-RUS Notes				
8. Prepayments .			37. Funded Debt-RTB Notes				
9. Other Current Assets			38. Funded Debt-FFB Notes				
8. Total Current Assets (1 Thru 9)			39. Funded Debt-Other				
ONCURRENT ASSETS			40. Funded Debt-Rural Develop, Loan				
1. Investment in Affiliated Companies			41. Premium (Discount) on L/T Debt				
a. Rural Development	<del>                                     </del>		42. Reacquired Debt				
b. Nonrural Development			43. Obligations Under Capital Lease				
2. Other Investments			44. Adv. From Affiliated Companies				
a. Rural Development			45. Other Long-Term Debt				
b. Nonrural Development			46. Total Long-Term Debt (36 thru 45)				
3. Nonregulated investments			OTHER LIAB. & DEF. CREDITS				
Other Noncurrent Assets     Deferred Charges			47. Other Long-Term Liabilities  48. Other Deferred Credits				
Jurisdictional Differences	1		49. Other Jurisdictional Differences				
7. Total Noncurrent Assets (11 thru 16)		Marana	50. Total Other Liabilities and Deferred Credits (47 thru 49)				
LANT, PROPERTY, AND EQUIPMENT							
8. Telecom, Plant-in-Service			51. Cap. Stock Outstand. & Subscribed				
Property Held for Future Use			52. Additional Pald-In-Capital .	The same			
Plant Under Construction			53. Treasury Stock	1			
Plant Adj., Nonop. Plant & Goodwill	-		54. Membership and Cap. Certificates				
Less Accumulated Depreciation	-		55. Other Capital				
3. Net Plant (18 thru 21 less 22)	1 2		56. Patronage Capital Credits				
4. TOTAL ASSETS (10+17+23)	-		57. Retained Earnings or Margins	delegated designation			
, ,		1	58. Total Equity (51 thru 57)	and the same of th			
•	1	1		The second secon			

PART B. STATEMENTS OF INCOME AND RETAINED EARNINGS OR MARGINS

#### USDA-RUS

# **OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS**

BORROWER DESIGNATION

NE0532

PERIOD ENDING

INSTRUCTIONS- See RUS Bulletin 1744-2

34. Miscellaneous Credits Year-to-Date

35. 36. December, 2012

ITEM	PRIOR YEAR	THIS YEAR
Local Network Services Revenues		
2. Network Access Services Revenues		
Long Distance Network Services Revenues .	•	
4. Carrier Billing and Collection Revenues		
5. Miscellaneous Revenues		
6. Uncollectible Revenues		
7. Net Operating Revenues (1 thru 5 less 6)	To Assessed In	
8. Plant Specific Operations Expense		
Plant Nonspecific Operations Expense (Excluding Depreciation & Amortization)		·
0. Depreciation Expense		
1. Amortization Expense		
2. Customer Operations Expense		
3. Corporate Operations Expense		
4. Total Operating Expenses (8 thru 13)		
5. Operating Income or Margins (7 less 14)		
6. Other Operating Income and Expenses		
7. State and Local Taxes		
8. Federal Income Taxes		
9. Other Taxes		
0. Total Operating Taxes (17+18+19)		
1. Net Operating Income or Margins (15+16-20)		1
2. Interest on Funded Debt		
3. Interest Expense - Capital Leases		
4. Other Interest Expense		
5. Allowance for Funds Used During Construction		
6. Total Fixed Charges (22+23+24-25)	·	
7. Nonoperating Net Income		
8. Extraordinary Items		
9. Jurisdictional Differences		
0. Nonregulated Net Income		
1. Total Net Income or Margins (21+27+28+29+30-26)		
2. Total Taxes Based on Income		
3. Retained Earnings or Margins Beginning-of-Year		

Dividends Declared (Common)		·	
Dividends Declared (Preferred)			
Other Debits Year-to-Date			
Transfers to Patronage Capital			
Retained Earnings or Margins End-of-Period [(31+33+34) - (35+36+37+38)]			
Patronage Capital Beginning-of-Year			
Transfers to Patronage Capital			
Patronage Capital Credits Retired			
Patronage Capital End-of-Year (40+41-42)			
Annual Debt Service Payments	•		
Cash Ratio [(14+20-10-11) / 7]			
Operating Accrual Ratio [(14+20+26) / 7]			
TIER [(31+26) / 26]			
DSCR [(31+26+10+11) / 44]			
			Page 2 of

USDA-RUS

# OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

NE0532

PERIOD ENDED

December, 2012

INSTRUCTIONS - See RUS Bulletin 1,744-2

<del></del>	<del>~~~~~</del>				<del></del>		
	Part C. St	JBSCRIBER (AC	CESS LINE), ROUTE	MILE, & HIGH SPEED	DATA INFORM	IATION	
,	1. RAT	res	2. SUBS	CRIBERS (ACCESS LINE	S)	3. ROUTE	MILES .
EXCHANGE	B-1 (a)	R-1 (b)	BUSINESS (a)	RESIDENTIAL (b)	TOTAL (c)	TOTAL (including fiber)	FIBER (b)
Ciarks	100.00						Beel
Stapléhurst							
Ulysses	- 1						
MobileWireless							
Route Mileage Outside Exchange Area						100	
Total						<b>A</b>	
No. Exchanges							

USDA-RUS

# OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS

BORROWER DESIGNATION

NE0532

PERIOD ENDED

December, 2012

INSTRUCTIONS - See RUS Bulletin 1744-2

	Part C	SUBSCRIBER (A		ROUTE MILE, (	<del></del>	DATA INFORMA	ATION	
				Detai	s on Least Expen	sive Broadband S	ervice	······································
EXCHANGE	No. Access Lines with BB available (a)	No Of Broadband Subscribers . (b)	Number Öf Subscribers '(c)	Advertised Download Rate (Kbps) (d)	Advertised Upload Rate (Kbps) (e)	Price Per Month	Standalone/Pckg (f)	Type Of Technology (g)
Clarks	W.		•				StandAlone	Fiber to the Home
Staplehurst	<b>P</b>		•	N.		•	StandAlone	Fiber to the Home
Ulysses	-	- 44	•	M <sub>4</sub>	M		StandAlone	Fiber to the Home
Total								-

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	. •			NE0532		
	OPERATING REPORT FOR					
. T	TELECOMMUNICATIONS BORRO	WERS		12		
Warning and a second				December, 20		
INSTRUCTIONS- See RUS Bulletin	1744-2			<u> </u>		
		PART D. SYSTEM	DATA			
1. No. Plant Employees	2. No. Other Employees	3. Square Miles Served		4. Access Lines per Square?	dile	5. Subscribers per Route Mile
		PART E, TOLL DA	ATA .			
Study Area ID Code(s)	2. Types of Toll Se	ttlements (Check one)				
·	a 371531	14	nterstate:	Average Schedule	2	Cost Basis
i b	b		. `			
c	C		ntrastate:	Average Schedule	. 5	Cost Basis
	d	·				
	f			_		·
			•			. ·
	y					
'	1.	•	•			
				•		
,		•				
•	PART F. FU	INDS INVESTED IN P	ANT DURING YEA	AR		
·						
<ol> <li>RUS, RTB, &amp; FFB Loan Funds B</li> </ol>	Expended			· · · · · · · · · · · · · · · · · · ·		
<ol><li>Other Long-Term Loan Funds E</li></ol>						······································
<ol><li>Funds Expended Under RUS Int</li></ol>						
4. Other Short-Term Loan Funds E			•			
5. General Funds Expended (Othe	er than Interim)					
6. Salvaged Materials						
7. Contribution in Aid to Construction						
8. Gross Additions to Telecom. Pla	ant (1 thru 7)					
	PARTG. IN	IVESTMENTS IN AFFI	LIATED COMPANI	ES .		
	700	CURRENTY	EAR DATA		CÚMULATIVE DA	TA
				Cumulative	Cumulative	
INV	VESTMENTS	Investment	income/Loss	Investment	Income/Loss	Current
		This Year	This Year	To Date	To Date	Balance
	(a)	(в)	(c)	(d)	(e)	Ø
Investment in Affiliated Compar	nles - Rural Development					
2. Investment in Affiliated Compar	nies - Nonrural Development				-	

# USDA-RUS BORROWER DESIGNATION NE0532 OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS PERIOD ENDING December, 2012 PART H. CURRENT DEPRECIATION RATES Are corporation's depreciation rates approved by the regulatory authority with jurisdiction over the provision of telephone services? (Check one) X YES NO **EQUIPMENT CATEGORY DEPRECIATION RATE** Land and support assets - Motor Vehicles Land and support assets - Aircraft Land and support assets - Special purpose vehicles Land and support assets - Garage and other work equipment Land and support assets - Buildings Land and support assets - Furniture and Office equipment Land and support assets - General purpose computers Central Office Switching - Digital Central Office Switching - Analog & Electro-mechanical 10. Central Office Switching - Operator Systems 11. Central Office Transmission - Radio Systems 12. Central Office Transmission - Circuit equipment 13. Information origination/termination - Station apparatus 14. Information origination/termination - Customer premises wiring 15. Information origination/termination - Large private branch exchanges 16. Information origination/termination - Public telephone terminal equipment 17. Information origination/termination - Other terminal equipment 18. Cable and wire facilities - Poles 19. Cable and wire facilities - Aerial cable - Metal 20. Cable and wire facilities - Aerial cable - Fiber 21. Cable and wire facilities - Underground cable - Metal 22. Cable and wire facilities - Underground cable - Fiber 23. Cable and wire facilities - Buried cable - Metal 24. Cable and wire facilities - Buried cable - Fiber 25. Cable and wire facilities - Conduit systems 26. Cable and wire facilities - Other

BORROWER DESIGNATION USDA-RUS NE0532 OPERATING REPORT FOR **TELECOMMUNICATIONS BORROWERS** PERIOD ENDED December, 2012 INSTRUCTIONS - See help in the online application. PART I - STATEMENT OF CASH FLOWS Beginning Cash (Cash and Equivalents plus RUS Construction Fund) 1. CASH FLOWS FROM OPERATING ACTIVITIES 2. **Net Income** Adjustments to Reconcile Net Income to Net Cash Provided by Operating Activities Add: Depreciation 4. Add: Amortization 5. Other (Explain) Income Taxes Payable and Gain on Sale of Plant Changes in Operating Assets and Liabilities 6. Decrease/(Increase) in Accounts Receivable 7. Decrease/(Increase) in Materials and Inventory 8. Decrease/(Increase) in Prepayments and Deferred Charges 9. Decrease/(Increase) in Other Current Assets 10. Increase/(Decrease) in Accounts Payable 11. Increase/(Decrease) in Advance Billings & Payments 12. Increase/(Decrease) in Other Current Liabilities 13. Net Cash Provided/(Used) by Operations CASH FLOWS FROM FINANCING ACTIVITIES 14. Decrease/(Increase) in Notes Receivable 15. Increase/(Decrease) in Notes Payable 16. Increase/(Decrease) in Customer Deposits 17. Net Increase/(Decrease) in Long Term Debt (Including Current Maturities) 18. Increase/(Decrease) in Other Liabilities & Deferred Credits 19. Increase/(Decrease) in Capital Stock, Paid-in Capital, Membership and Capital Certificates & Other Capital 20. Less: Payment of Dividends 21. Less: Patronage Capital Credits Retired 22. Other (Explain) 23. Net Cash Provided/(Used) by Financing Activities CASH FLOWS FROM INVESTING ACTIVITIES Net Capital Expenditures (Property, Plant & Equipment) 24. 25. Other Long-Term Investments 26. Other Noncurrent Assets & Jurisdictional Differences 27. Other (Explain) 28. Net Cash Provided/(Used) by Investing Activities

Revision Date 2010

29.

30.

Net Increase/(Decrease) in Cash

**Ending Cash** 

USDA-RUS	BORROWER DESIGNATION	
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	NE0532	
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2012	
NOTES TO THE OPERATING REPO	ORT FOR TELECOMMUNICATIONS BORROWERS	

USDA-RUS	BORROWER DESIGNATION		
OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS	NE0532		
INSTRUCTIONS - See RUS Bulletin 1744-2	PERIOD ENDED December, 2012		
CERTIFICATION LOAN DEFAULT NOTES TO THE C	OPERATING REPORT FOR TELECOMMUNICATIONS BORROWERS		